

Credential Administrator

Help Document



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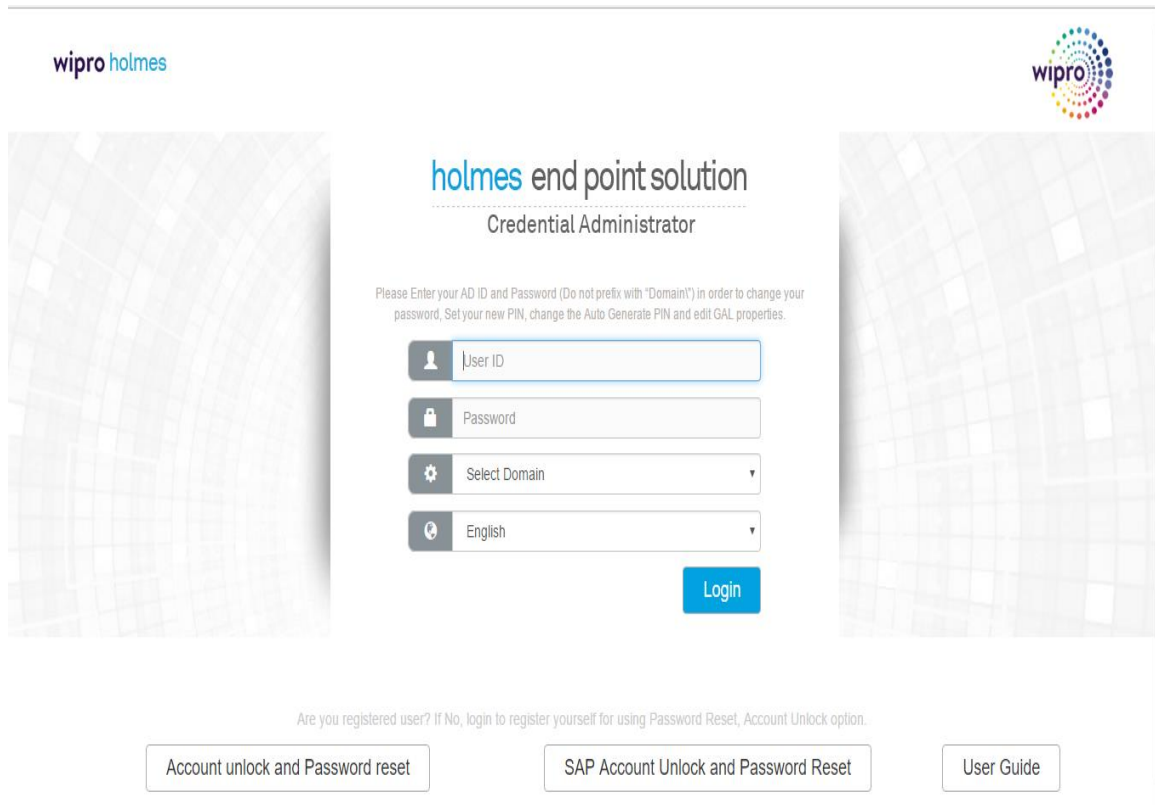
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Credential Administrator

1.How to login to the Credential Administrator Portal

Access URL in Browser and enter the login credentials using employee ID and password along with corresponding Domain to login.



The screenshot displays the login interface for the Wipro Holmes Credential Administrator. At the top left is the 'wipro holmes' logo, and at the top right is the 'wipro' logo. The main heading is 'holmes end point solution Credential Administrator'. Below this, a message states: 'Please Enter your AD ID and Password (Do not prefix with "Domain") in order to change your password, Set your new PIN, change the Auto Generate PIN and edit GAL properties.' The login form consists of four fields: 'User ID' (with a person icon), 'Password' (with a lock icon), 'Select Domain' (a dropdown menu with a gear icon), and 'English' (a dropdown menu with a language icon). A blue 'Login' button is positioned below the 'English' dropdown. At the bottom, a link reads 'Are you registered user? If No, login to register yourself for using Password Reset, Account Unlock option.' Below this link are three buttons: 'Account unlock and Password reset', 'SAP Account Unlock and Password Reset', and 'User Guide'.



2. Mandatory Account Registration for new user

Step1: For New user, once login , users will get below screen asking them to register themselves by setting PIN, Secret question & answer. Once click on ok, will be navigated to Home page.

Welcome test1 Last login: 6/12/2017 3:18:43 PM | Logout

holmes end point solution
Credential Administrator

Home Account Registration Password Help English

Info! Please register your account by setting the Secret Answer and Pin Number

Auto Generate PIN Change PIN Set Secret Question & Answers Change Password

Icons representing the registration steps: Auto Generate PIN, Change PIN, Set Secret Question & Answers, and Change Password.

Using “Account Registration” menu or “Auto Generate PIN” and “Set Secret questions and Answers” buttons users can register themselves.

Welcome Last login: 6/12/2017 3:18:43 PM | Logout

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Home Account Registration Password Help English

Auto Generate PIN Change PIN Set Secret Question & Answers Change Password

Icons representing the registration steps: Auto Generate PIN, Change PIN, Set Secret Question & Answers, and Change Password.

Recent Activities		
SN	Activities Performed	Date Time
1	Secret Question	6/12/2017 2:56:53 PM
2	Emailed New Pin	6/12/2017 2:53:01 PM
3	Secret Question	6/12/2017 2:51:21 PM
4	Emailed New Pin	6/12/2017 2:46:25 PM
5	Emailed New Pin	6/12/2017 2:43:04 PM




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Step2: Click on “Auto Generate PIN” image in Home page to generate new PIN number. PIN number will be displayed as a pop up message with expiry date as 30 days. Auto generated PIN should be taken to change PIN as users choice

Welcome test1

Last login: 6/12/2017 3:18:43 PM | Logout

holmes end point solution
Credential Administrator



Home | Account Registration > | Password > | Help >

English

Account Registration > Autogenerate PIN Number

Autogenerate

Close


Change PIN

Click on “Change PIN” button in Home page to change PIN as of users choice. Enter Current PIN Number which was auto generated and then New PIN Number and click on Reset

Welcome

Last login: 6/12/2017 3:18:43 PM | Logout

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Home | Account Registration > | Password > | Help >

English

Account Registration > Change PIN Number

Enter Pin

Current PIN Number

New PIN Number

Reset

Close



Set Secret Question and Answer

Click on “Set Secret Question and Answers” image in Home page to set answers for default secret questions. Secret questions cannot be set with duplication

Welcome test1

Last login: 6/12/2017 3:20:23 PM | Logout

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wipro

Home

Account Registration ▶

Password ▶

Help ▶

English ▼

Account Registration > Secret Question&Answer

Enter Question & Answer

SAP Pet Name? ▼	<input type="text"/>
Select Question ▼	<input type="text"/>
Select Question ▼	<input type="text"/>
Select Question ▼	<input type="text"/>
Select Question ▼	<input type="text"/>

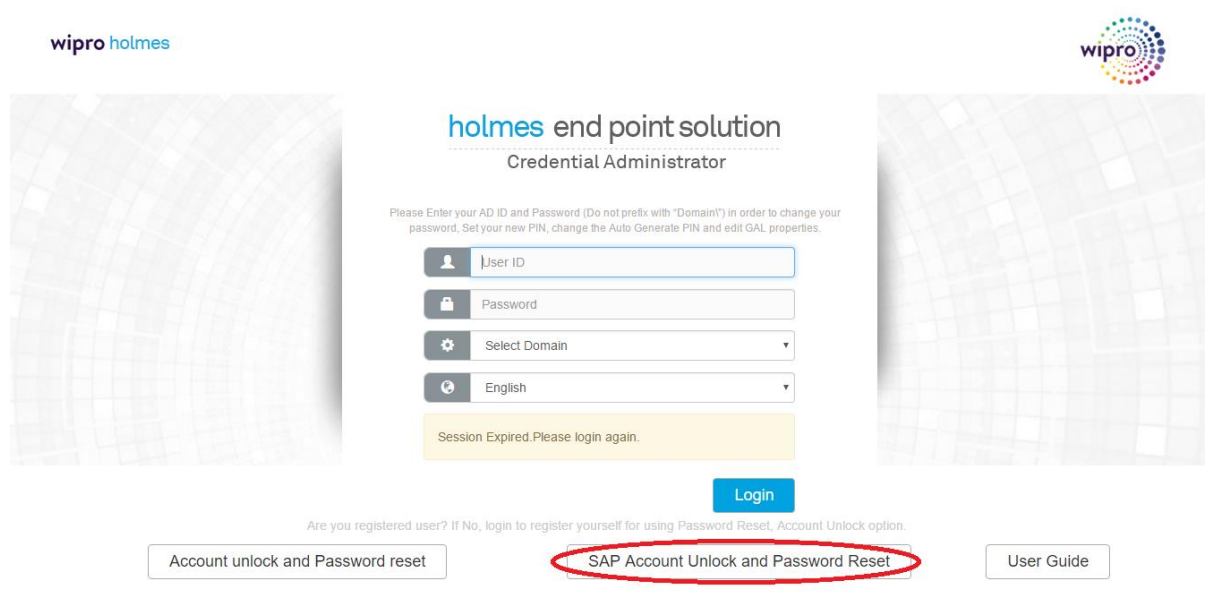
Same question cannot be selected more than once

SaveClose

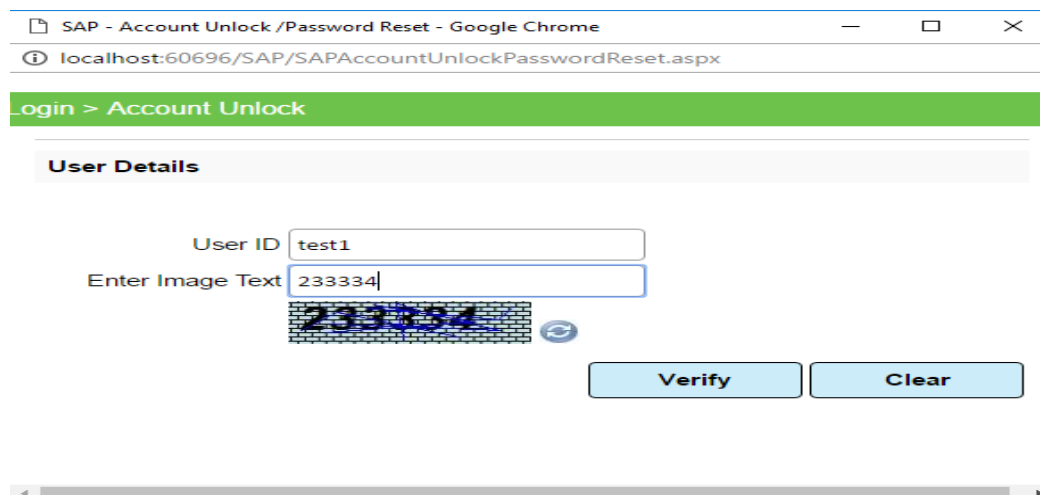


3.SAP Account Unlock/Password Reset

Click on “Password Reset/Expiry” in login page to reset the password using PIN mechanism.

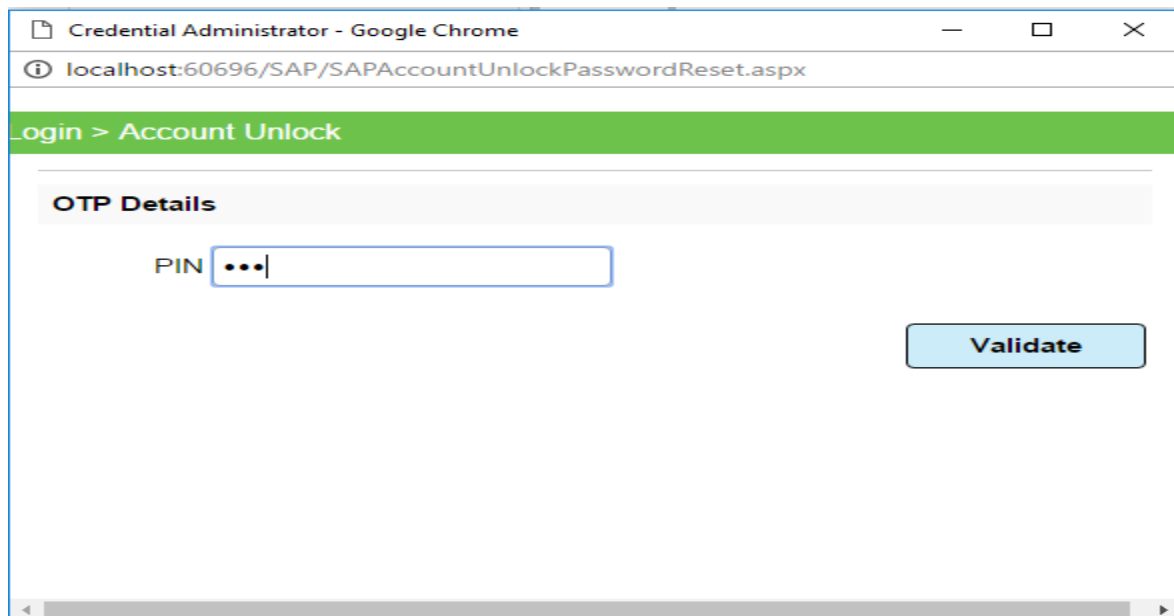


Step1: Enter User Id and captcha image details and click on verify to proceed further



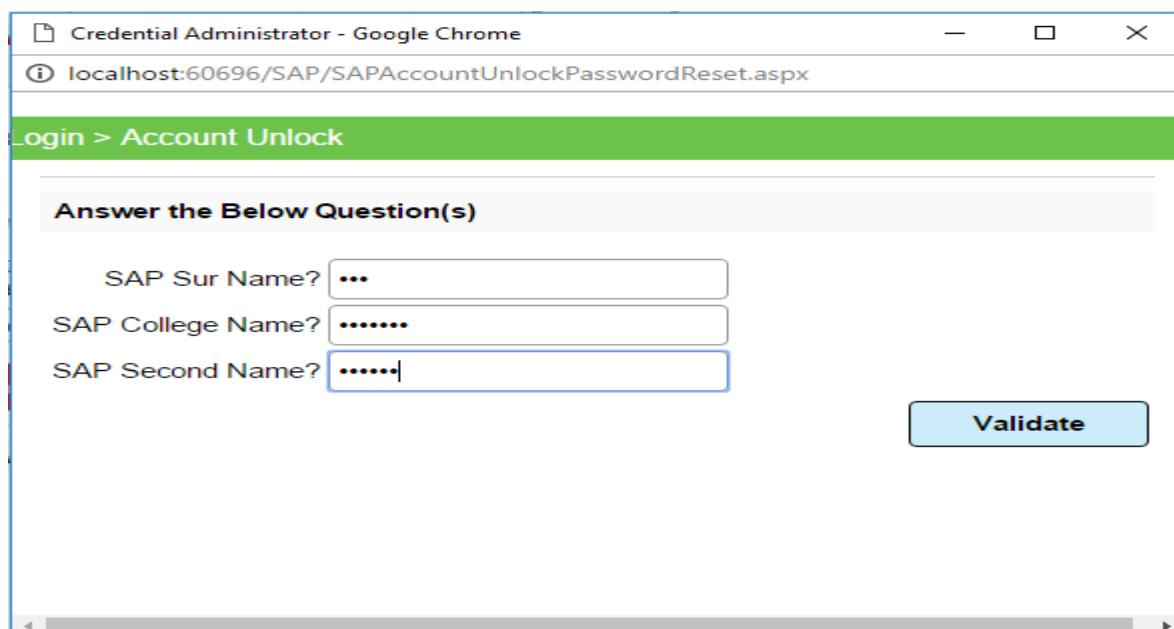
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Step2: Enter PIN number and click on validate



The screenshot shows a web browser window titled "Credential Administrator - Google Chrome" with the URL "localhost:60696/SAP/SAPAccountUnlockPasswordReset.aspx". The page has a green header bar with the text "Login > Account Unlock". Below the header, there is a section titled "OTP Details". Inside this section, there is a label "PIN" followed by a text input field containing three dots "..." and a cursor. To the right of the input field is a blue button labeled "Validate".

Step3: Enter answer for randomly generated secret question and click on validate

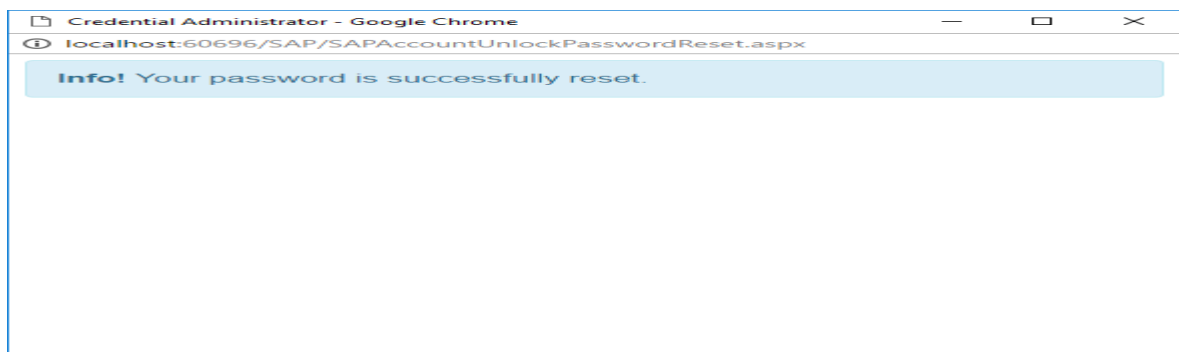
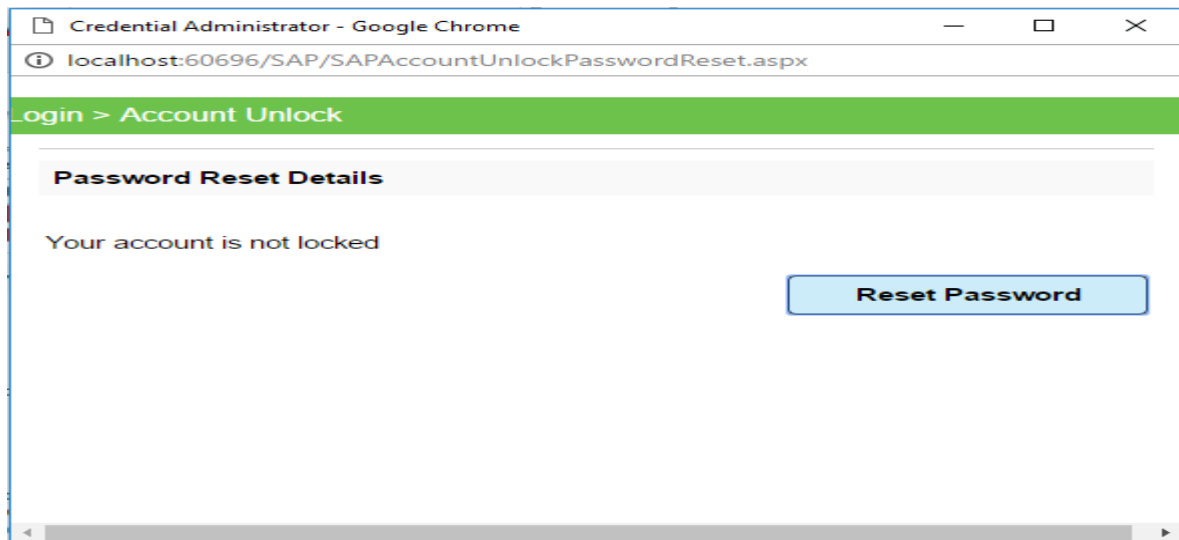


The screenshot shows the same web browser window as before, but the page content has changed. The green header bar still says "Login > Account Unlock". Below the header, there is a section titled "Answer the Below Question(s)". Inside this section, there are three text input fields with labels: "SAP Sur Name?" (containing "..."), "SAP College Name?" (containing "....."), and "SAP Second Name?" (containing "....."). To the right of these fields is a blue button labeled "Validate".



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Step4: Click on Reset Password button.



Credential Administrator

Change Password


Click on “Change Password” button in Home page to change the password.

And Click on change on redirected screen.

Welcome test1

Last login: 6/12/2017 3:28:39 PM | Logout

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Credential Administrator



Home

Account Registration >

Gal >

Password >

Help >

English

Password > Change Password

Change

Close

