

Credential Administrator

Help Document



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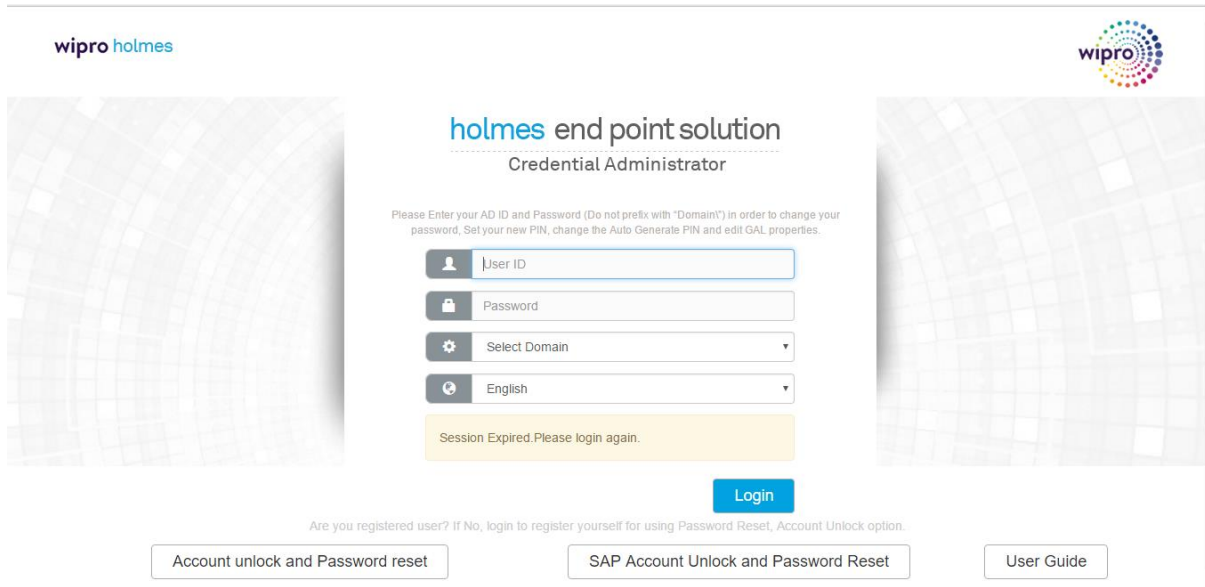
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Credential Administrator

1.How to login to the Credential Administrator Portal

Access URL in Browser and enter the login credentials using employee ID and password along with corresponding Domain to login.



The screenshot shows the login interface for the Wipro Holmes Credential Administrator. At the top left is the 'wipro holmes' logo, and at the top right is the 'wipro' logo. The main heading is 'holmes end point solution Credential Administrator'. Below this, a message states: 'Please Enter your AD ID and Password (Do not prefix with "Domain") in order to change your password. Set your new PIN, change the Auto Generate PIN and edit GAL properties.' The login form includes four fields: 'User ID' (with a person icon), 'Password' (with a lock icon), 'Select Domain' (with a gear icon and a dropdown arrow), and 'English' (with a globe icon and a dropdown arrow). A yellow message box below the fields says 'Session Expired.Please login again.' A blue 'Login' button is positioned below the form. At the bottom, there is a link for 'Account unlock and Password reset' and a button for 'SAP Account Unlock and Password Reset'. A 'User Guide' link is also present in the bottom right corner.



2. Mandatory Account Registration for new user

Step1: For New user, once login , users will get below screen asking them to register themselves by setting PIN, Secret question & answer. Once click on ok, will be navigated to Home page.

Welcome Shahrukh Ahmed

Last login: 6/1/2017 12:20:35 PM | Logout

holmes end point solution
Credential Administrator

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Home Account Registration Gal Password Help

English

Info! Please register your account by setting the Secret Answer and Pin Number


Auto Generate PIN


Change PIN


Set Secret Question & Answers


GAL Modification


Change Password











Recent Activities

SN	Activities Performed	Date Time
1	Change Password	6/1/2017 10:53:51 AM

Using “Account Registration” menu or “Auto Generate PIN” and “Set Secret questions and Answers” buttons users can register themselves.



Credential Administrator

Welcome Shahrukh Ahmed

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holmes end point solution
Credential Administrator

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Home

Account Registration >

Gal >

Password >

Help >

English


Auto Generate PIN


Change PIN


Set Secret Question & Answers


GAL Modification


Change Password











Recent Activities

SN	Activities Performed	Date Time
1	Change Password	6/1/2017 10:53:51 AM

Step2: Click on “Auto Generate PIN” image in Home page to generate new PIN number. PIN number will be displayed as a pop up message with expiry date as 30 days. Auto generated PIN should be taken to change PIN as users choice

Welcome Shahrukh Ahmed

Last login: 6/1/2017 12:20:35 PM | Logout

holmes end point solution
Credential Administrator

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Home

Account Registration >

Gal >

Password >

Help >

English

Info! Your new Pin number is 281. Your pin will be expired in 5Days

Account Registration > Autogenerate PIN Number

Autogenerate

Close

Change PIN

Click on “Change PIN” button in Home page to change PIN as of users choice. Enter Current PIN Number which was auto generated and then New PIN Number and click on Reset




Credential Administrator

Welcome Shahrulkh Ahmed

Last login: 6/1/2017 12:20:35 PM | Logout

holmes end point solution
Credential Administrator



Home Account Registration > Gal > Password > Help > English

Account Registration > Change PIN Number

Enter Pin

Current PIN Number

...

New PIN Number

...|

ResetClose


Set Secret Question and Answer

Click on “Set Secret Question and Answers” image in Home page to set answers for default secret questions. Secret questions cannot be set with duplication

Welcome Shahrulkh Ahmed

Last login: 6/1/2017 12:20:35 PM | Logout

holmes end point solution
Credential Administrator



Home Account Registration > Gal > Password > Help > English

Account Registration > Secret Question&Answer

Enter Question & Answer

AD First Name?

.....

Second Name?

.....

Sur Name?

...

Pet Name?

...

College Name?

.....|

Same question cannot be selected more than once

SaveClose



3.Account Unlock/Password Reset

Click on “Password Reset/Expiry” in login page to reset the password using PIN mechanism.

localhost:60696/Home/NewLogin/Login.aspx

wipro holmes

holmes end point solution
Credential Administrator

Please Enter your AD ID and Password (Do not prefix with "Domain") in order to change your password, Set your new PIN, change the Auto Generate PIN and edit GAL properties.

User ID
Password
Select Domain
English
Login

Are you registered user? If No, login to register yourself for using Password Reset, Account Unlock option.

Account unlock and Password reset

SAP Account Unlock and Password Reset

User Guide

Step1: Enter User Id and captcha image details and click on verify to proceed further

Credential Administrator - Account Unlock - Google Chrome

localhost:60696/MSelfHelp/AccountUnlockAndPassReset.aspx

login > Account Unlock

User Details

Domain fixomatic

User ID shah

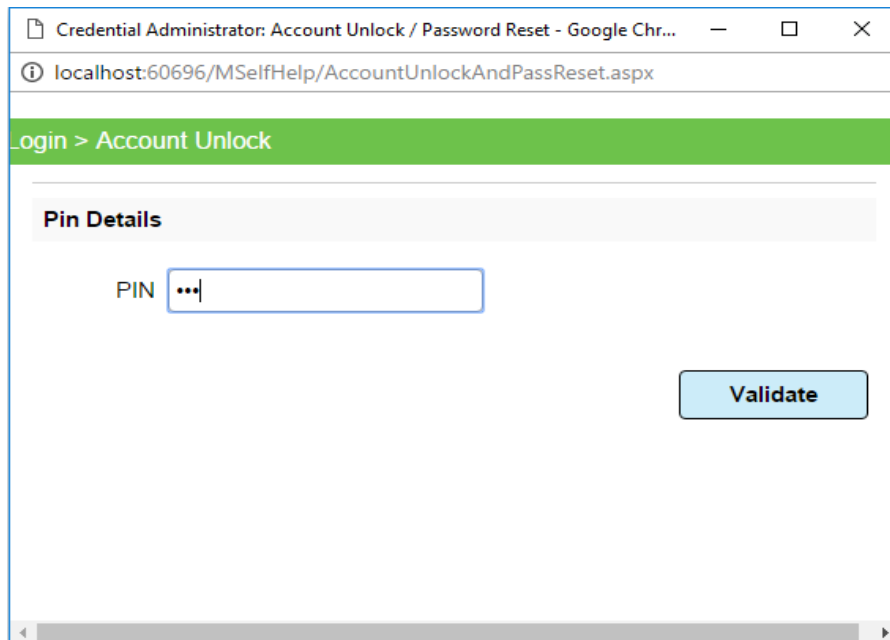
Enter Image Text 199234

199234

Verify Clear

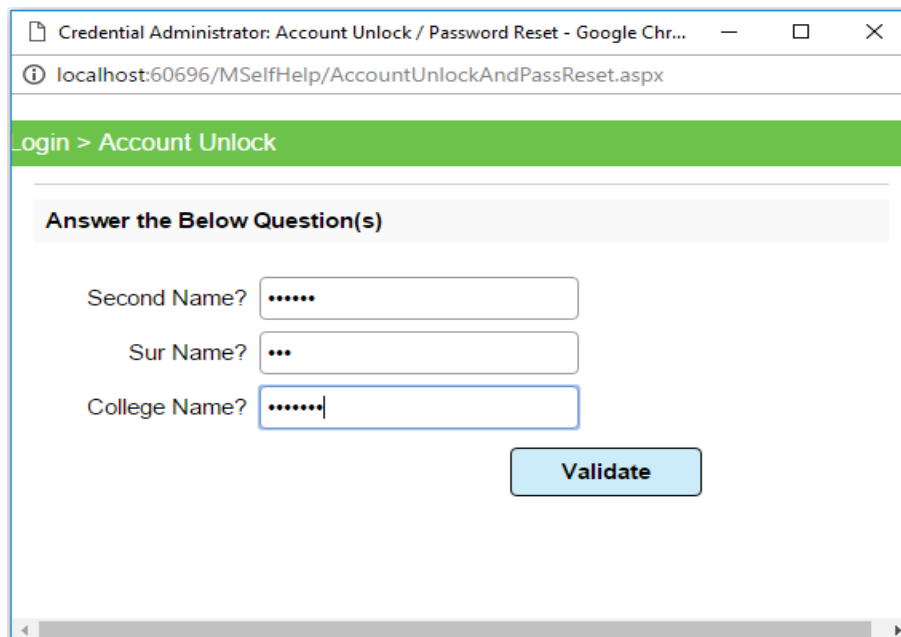


Step2: Enter PIN number and click on validate



The screenshot shows a web browser window titled "Credential Administrator: Account Unlock / Password Reset - Google Chr...". The address bar displays "localhost:60696/MSelfHelp/AccountUnlockAndPassReset.aspx". A green navigation bar at the top contains the text "Login > Account Unlock". Below this, a section titled "Pin Details" contains a label "PIN" followed by a text input field with three dots (masked input). To the right of the input field is a blue button labeled "Validate".

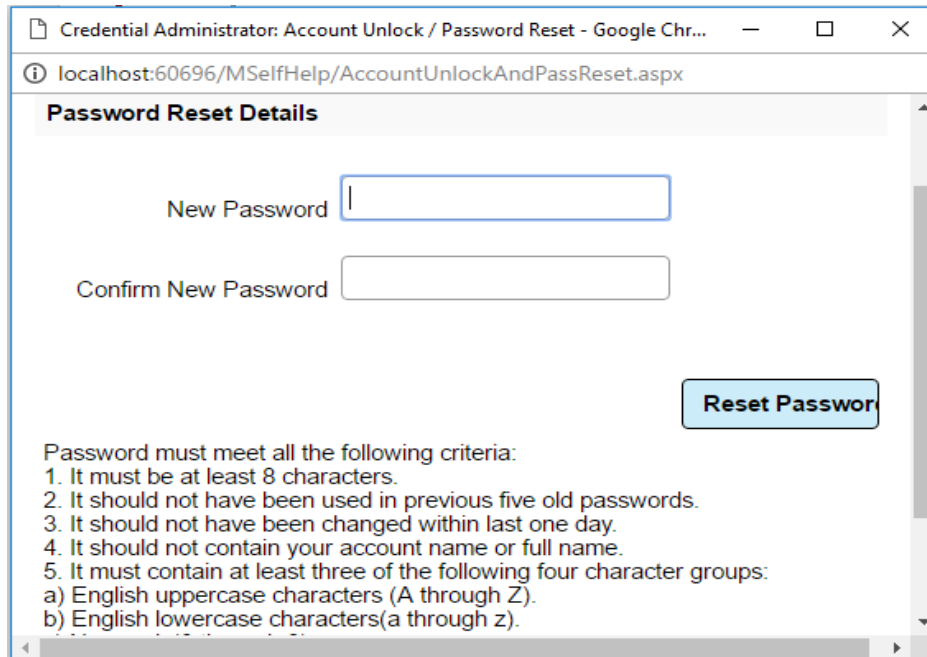
Step3: Enter answer for randomly generated secret question and click on validate



The screenshot shows the same web browser window as in Step 2. The green navigation bar still displays "Login > Account Unlock". Below it, a section titled "Answer the Below Question(s)" contains three text input fields. The first field is labeled "Second Name?" and contains six dots. The second field is labeled "Sur Name?" and contains three dots. The third field is labeled "College Name?" and contains six dots. To the right of these fields is a blue button labeled "Validate".



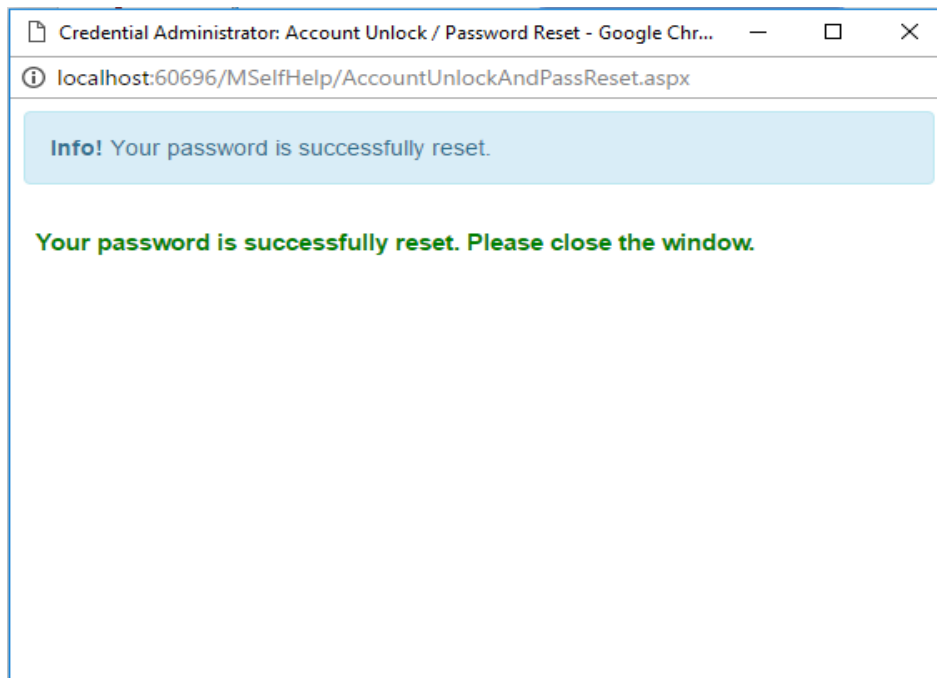
Step4: Enter New Password and Confirm Password and click on Reset.



The screenshot shows a web browser window titled "Credential Administrator: Account Unlock / Password Reset - Google Chr...". The address bar displays "localhost:60696/MSelfHelp/AccountUnlockAndPassReset.aspx". The main content area is titled "Password Reset Details" and contains two input fields: "New Password" and "Confirm New Password". A "Reset Password" button is located to the right of the input fields. Below the input fields, a list of password criteria is displayed:

Password must meet all the following criteria:

1. It must be at least 8 characters.
2. It should not have been used in previous five old passwords.
3. It should not have been changed within last one day.
4. It should not contain your account name or full name.
5. It must contain at least three of the following four character groups:
 - a) English uppercase characters (A through Z).
 - b) English lowercase characters(a through z).



The screenshot shows the same web browser window after the password reset process. A blue information box at the top displays the message: "Info! Your password is successfully reset." Below this, a green text message states: "Your password is successfully reset. Please close the window."



4.GAL Modification

Steps: Click on “GAL Modification” in Home page and click on edit button to edit details in GAL modification page. Modify the details and click on update button

Welcome Shahrulk Ahmed Last login: 6/12/2017 3:50:58 PM | Logout

holmes end point solution
Credential Administrator

Home Account Registration Gal Password Help English

Gal> Gal Modification

User Account Expiry Details Account Expire Never | Password Expire 7/24/2017 4:05:32 PM

Personal Details

First Name	Shahrulk	Initial	
Last Name	Ahmed	Display Name	Shahrulk Ahmed
Company		Department	

Address Details

Address		Office	
City		State/Province	
Zip/Postal Code		Country/Region	UNITED STATES

Contact Details

Business Phone		Fax	
Mobile	+1	Home Phone	

Edit Close

Change Password

Click on “Change Password” button in Home page to change the password. Enter Current Password , New Password and Confirm Password same as New Password and click on change

Welcome Shahrulk Ahmed Last login: 6/12/2017 3:50:58 PM | Logout

holmes end point solution
Credential Administrator

Home Account Registration Gal Password Help English

Password > Change Password

Change Password Details

Current Password	
New Password	
Confirm New Password	

Password must meet all the following criteria:

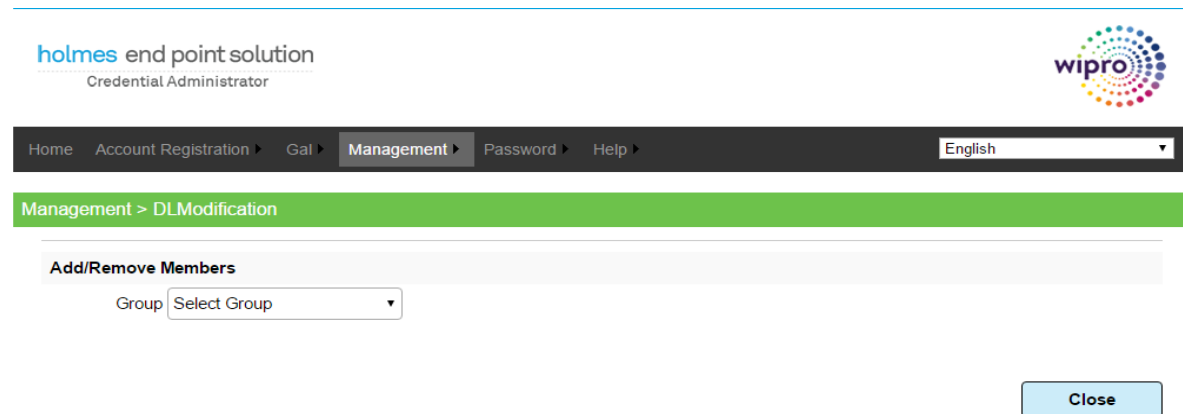
1. It must be at least 8 characters.
2. It should not have been used in previous five old passwords.
3. It should not have been changed within last one day.
4. It should not contain your account name or full name.
5. It must contain at least three of the following four character groups:
 - a) English uppercase characters (A through Z).
 - b) English lowercase characters (a through z).
 - c) Numerals (0 through 9).
 - d) Non-alphabetic characters (such as !, \$, #, %).
6. Type a password which meets above requirements in both text boxes.

Change Close



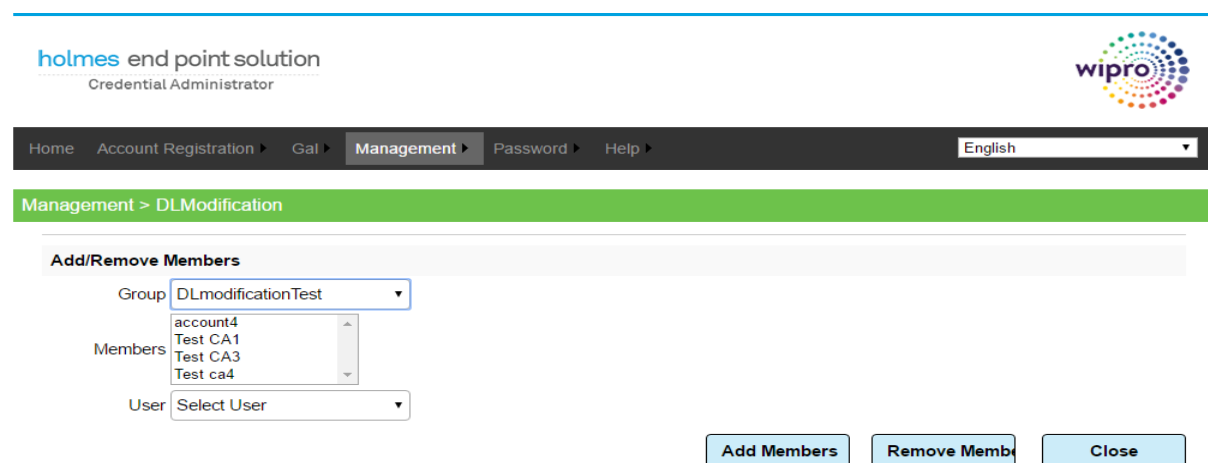
5.DL MODIFICATION

Steps1: Go to Menu and Click on DL Modification



The screenshot shows the 'holmes end point solution Credential Administrator' interface. The top navigation bar includes 'Home', 'Account Registration', 'Gal', 'Management', 'Password', and 'Help'. A language dropdown is set to 'English'. A green breadcrumb bar reads 'Management > DLModification'. Below this, a section titled 'Add/Remove Members' contains a 'Group' dropdown menu with 'Select Group' as the placeholder. A 'Close' button is located at the bottom right of the section.

Steps 2 : Select Group from Group



The screenshot shows the same interface as before, but the 'Group' dropdown menu is now open, displaying a list of groups: 'account4', 'Test CA1', 'Test CA3', and 'Test ca4'. The 'Members' section is also visible, showing a list of users: 'account4', 'Test CA1', 'Test CA3', and 'Test ca4'. The 'User' dropdown menu is set to 'Select User'. At the bottom right, there are three buttons: 'Add Members', 'Remove Member', and 'Close'.

Add Members:

Steps 3: Select User from User and click on Add Members to add the user to Group.



Credential Administrator

Home Account Registration > Gal > **Management** > Password > Help > English

Management > DLModification

Add/Remove Members

Group: DLmodificationTest

Members: account4, Test CA1, Test CA3, Test ca4

User: Select User

Add Members Remove Memb Close

Remove Members:

Steps 3: Select the members from Members and click on Remove Members to remove the members from the group

Home Account Registration > Gal > **Management** > Password > Help > English

Management > DLModification

Add/Remove Members

Group: DLmodificationTest

Members: account4, Test CA1, Test CA3, Test ca4

User: Select User

Add Members Remove Memb Close

Renew Account:

Steps 1: Select Reportee from Reportee

Home Account Registration > Gal > **Management** > Password > Help > English

Management > Renew Accounts

Renew Account for expired Users.

Renew Account Details

Reportee: Test CA3

Current Account Expiry Date: Never

Close



Steps 2: Select Account Expiry Date and Click on Renew

[Home](#) [Account Registration](#) [Gal](#) **Management** [Password](#) [Help](#) English

Management > Renew Accounts

Renew Account for expired Users.

Renew Account Details


Reportee

Test CA3

Current Account Expiry Date

7/1/2017 12:00:00 AM

Account Expiry Date



Renew

Close

[Home](#) [Account Registration](#) [Gal](#) **Management** [Password](#) [Help](#) English

Success! Selected account renewed successfully

Management > Renew Accounts

Renew Account for expired Users.

Renew Account Details

Reportee

Select Reportee

Current Account Expiry Date

Renew

Close



6.SAP Account Unlock/Password Reset

Click on “Password Reset/Expiry” in login page to reset the password using PIN mechanism.

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Credential Administrator

Please Enter your AD ID and Password (Do not prefix with "Domain") in order to change your password. Set your new PIN, change the Auto Generate PIN and edit GAL properties.

User ID

Password

Select Domain

English

Session Expired. Please login again.

Login

Are you registered user? If No, login to register yourself for using Password Reset, Account Unlock option.

Account unlock and Password reset

SAP Account Unlock and Password Reset

User Guide

Step1: Enter User Id and captcha image details and click on verify to proceed further

SAP - Account Unlock /Password Reset - Google Chrome

localhost:60696/SAP/SAPAccountUnlockPasswordReset.aspx

login > Account Unlock

User Details

User ID test1

Enter Image Text 233334

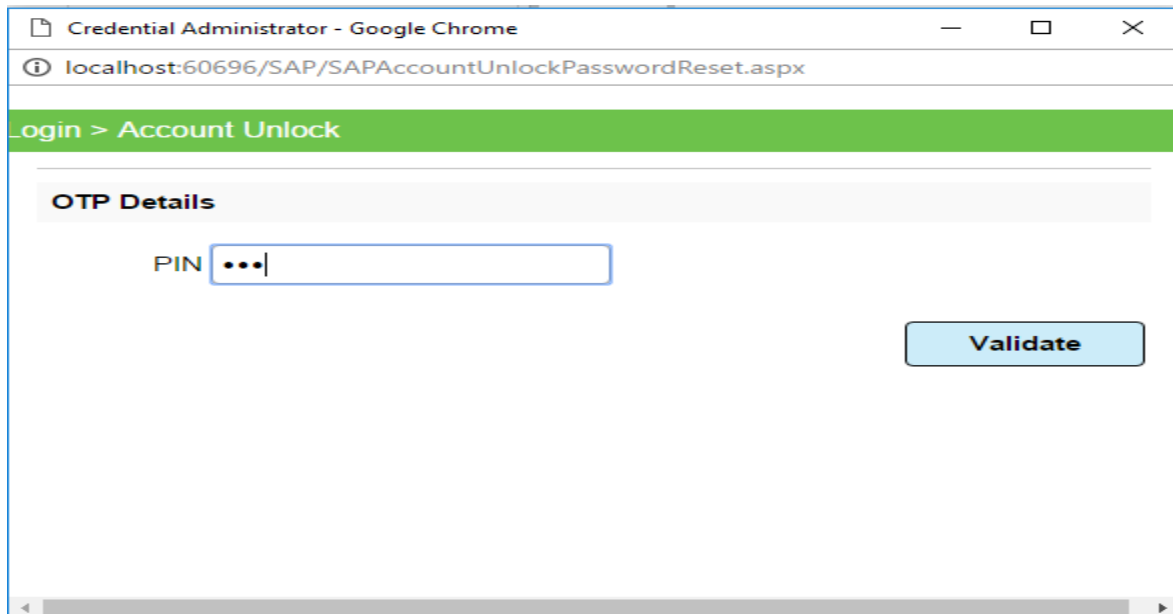
233334

Verify Clear



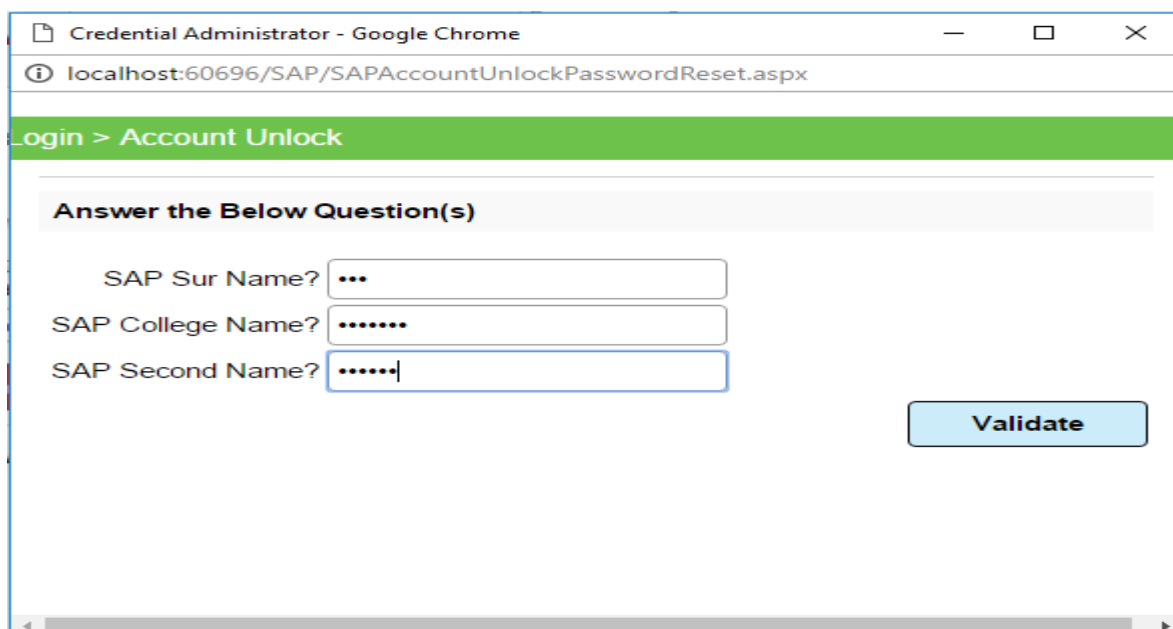
Credential Administrator

Step2: Enter PIN number and click on validate



The screenshot shows a web browser window titled "Credential Administrator - Google Chrome" with the URL "localhost:60696/SAP/SAPAccountUnlockPasswordReset.aspx". The page has a green header bar with the text "Login > Account Unlock". Below the header, there is a section titled "OTP Details". Inside this section, there is a label "PIN" followed by a text input field containing three dots "..." and a cursor. To the right of the input field is a blue button labeled "Validate".

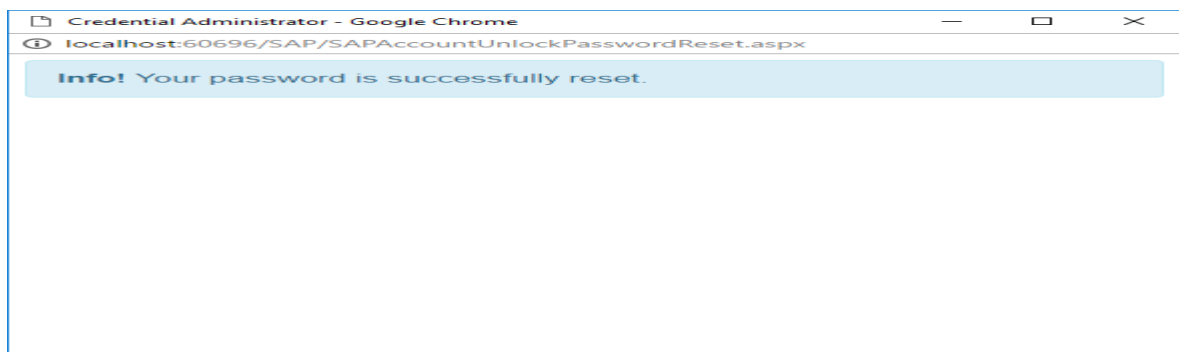
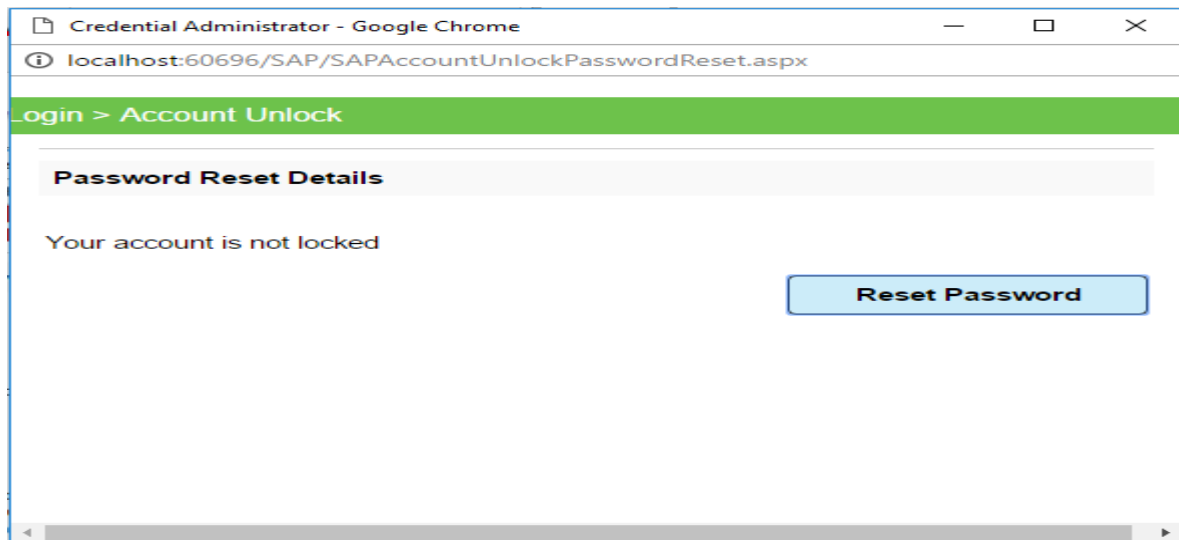
Step3: Enter answer for randomly generated secret question and click on validate



The screenshot shows the same web browser window as before, but the page content has changed. The green header bar still says "Login > Account Unlock". Below the header, there is a section titled "Answer the Below Question(s)". Inside this section, there are three text input fields with labels: "SAP Sur Name?" (containing "..."), "SAP College Name?" (containing "....."), and "SAP Second Name?" (containing "....."). To the right of these fields is a blue button labeled "Validate".



Step4: Click on Reset Password button.



Credential Administrator

Change Password


Click on “Change Password” button in Home page to change the password.

And Click on change on redirected screen.

Welcome test1

Last login: 6/12/2017 3:28:39 PM | Logout

holmes end point solution
Credential Administrator



Home

Account Registration >

Gal >

Password >

Help >

English

Password > Change Password

Change

Close

